

Country : SINGAPORE / SG

Prohibited commodities

Standard DHL prohibitions plus: Chewing gum, fire crackers, endangered animals/plants and chewing tobacco.

- Antiques
- Furs
- Ivory
- Jewellery
- Precious metals & stones

Document Express

General correspondence (business or private), plus:

Advertising brochures/pamphlets		Airline tickets, blank stock (NI)	
Airline tickets, issued/validated		Annual reports	
Artwork inc/drawings/proofs/layouts		Blank forms	[1]
Blueprints		Booklets, brochures (non-adv.)	
Business cards		Cash letters (NI)	
Catalogues		Charts/graphs	
Cheques, blank (NI)		Cheques, cancelled (NI)	
Cheques, cashier (NI)		Computer printouts	
Computer software	[2]	Credit card blanks (NI)	[1]
Credit cards (NI)		Deeds	
Diaries	[3]	Diplomatic mail	
Diskettes	[2]	Documents, general business	
Invoices, not blank		Manuals, technical	[4]
Manuscripts		Maps	
Microfiche & microfilm		Money orders (NI)	
Negatives, including x-rays, films	[1]	Pamphlets	
		Photographs	
Photos as part of business reports		Plans/drawings-architecture / industrial /engineering	
Price lists		Price tickets for garments	
Ship manifest-computer generated		Shipping schedules	
Slides	[1]	Tapes: computer	[2]
Transparencies		Visa applications	

1. Only if sample or for personal consumption and/or materials not for mass consumption or distribution in Singapore. Otherwise send via WPX.

2. Text data only. Games and multi media, if quantity. above 5, send via WPX.

3. Maximum 1 copy only.; Otherwise send via WPX

4. Maximum weight : 50 kgs; Otherwise send via WPX

Worldwide Package Express

Note following WPX restrictions:

Alcoholic beverages	[1]	Animal products	[2]
Animal skins	[3]	Books: hardback/paperback non-commercial use	[4]
Bunker oil sample (for analysis)	[5]	Coal & firewood	[5]
Cologne and perfume	[6]	Communications equipment	[7]
Compact disc	[8]	Cosmetics	[9]
Cotton seed	[10]	Drugs: non-prescription	[9]
Drugs: prescription	[11]	Electronic games	[12]
Films: 8mm, 16mm & 35mm	[13]	Films: entertainment	[13]
Films: promotional, training	[14]	Foodstuffs	[2]
Grain samples	[15]	Laser disc	[16]
Magazines, periodicals, journals	[4]	Medical samples	[17]
Military equipment	[18]	Newspapers	[4]
Oil products	[5]	Perishables	[19]
Phones/modems	[7]	Plant products	[10]
Plants	[10]	Radar equip.-transmitters/receivers	[7]
Seeds	[10]	Soil samples	[6]
Tapes: audio cassettes	[4]	Tapes: video cassettes	[13]
Telecommunications equipment	[7]	Tobacco	[20]

1. *Dutiable and controlled by Department of Scientific Services. Delay : 2-3 days. Invoice must state the number bottles per shipment, alcoholic content, brand name, litre per bottle, specify sparkling or still wine. If shipment not cleared within 14 days, will be returned to origin.*
2. *Consignee must obtain import license from the Food Control Department. Delay : 1-2 days.*
3. *If unprocessed, it must be accompanied by CITES Certificate from Origin.*
4. *Title list required. Possible inspection by Films & Publication Department. Delay: 1 day.*
5. *Flashpoint must be above 60.5 centigrade. Otherwise prohibited.*
6. *Subject to approval from Pollution Control Department. Proper packing required. Delay : 1-2 days.*
7. *Subject to approval from Telecommunication Authority of Singapore. Mass distribution requires import license from consignee. Delay : 1-2 days.*
8. *Including CD ROM, DVD (Digital Versatile Disc). Title list required. Possible inspection by Films & Publication Department. Delay: 1 day.*
9. *Subject to approval from Drug Administration Division. Consignee must provide product license. Otherwise expect delays for processing license. Invoice must state name of medicine, brand name, reason for import, product composition, quantity .per bottle & weight .of each capsule*
10. *Shipper must provide Phyto Certificate*
11. *Subject to drug administration division's approval, consignee require import license .If private individual contents must have Doctor's prescription. Invoice must have medicine name, brand, quantity per bottle, weight of each capsule, reason for import, product composition & whether contents are raw material or finished product.*
12. *A Films & Publication Department's approved list of games titles required from consignee. Delay: 1-2 days.*
13. *Title list required. Subject to censorship and approval by Films & Publication Department. Delay: 1-7 days.*
14. *Training and industrial advertising and promotion materials for internal company use require consignee declaration to Films & Publication Department. Delay: 1-2 days.*
15. *Subject to approval from Trade Development; Delay: 1 to 2 days.*

- 16.** *Including DVD (Digital Versatile Disc). Title list required. Subject to censorship and approval by Films & Publication Department. Delay: 1-7 days.*
- 17.** *For personal consumption, consignee needs to obtain Doctor's prescription. For retail purpose, consignee needs to obtain import license from Drug Administration Department. Otherwise, delay: 2-3 days.*
- 18.** *Subject to inspection and approval by Arms and Explosives Branch. Delay : 1-2 days.*
- 19.** *Consignee to obtain import permit from relevant government authorities prior to shipping. Fax paperwork and flight details for pre-clearance.*
- 20.** *Dutiable but not controlled. Delay : 1 day. Invoice must state the number of packages in shipment or weight per shipment, brand name and number of Stickers per package. If shipment not cleared within 14 days, will be returned to origin.*

Service Impact Notes

Shipments without invoice or, incomplete or, invoice without value , subject to indefinite delays.

Operation Notes

1.AWB must be consigned directly to consignee. 2.Residential delivery: contact person's name & phone number required.